bsi.

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:
CTI_LLC
29 Krzhizhanovskogo str., bld. 1
Moscow
117218
Russian Federation

Holds Certificate No: **ITMS 540977**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

Provision of technical support, maintenance and outsourcing of hardware and software operation services, including diagnostics and repair, as well as provision of cloud and managed services to external customers on the territory of the Russian Federation and other countries of the Customs Union, carried out by a service center headquartered in Moscow.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2008-09-17
Latest Revision Date: 2020-09-28

Effective Date: 2020-09-28
Expiry Date: 2023-09-27

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ANAB
ANSI National Accreditation Board
ACCREDITED
ISO/IEC 17021-1
MANAGEMENT SYSTEMS
CERTIFICATION BODY

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